

## 2026 Festival Volunteers

**Festival Volunteer Dates:** 21<sup>st</sup> of September – 11<sup>th</sup> of October 2026

**Locations:** NAFA Festival Hub – Strand Park, North Ward

### SUMMARY

The North Australian Festival of Arts celebrates the heart and soul of North Queensland by bringing communities together through brave, inclusive, and innovative artistic experiences. It is a festival that amplifies diverse voices, nurtures artists and creativity, and inspires deep connection – showcasing the best of regional Queensland to the world.

Volunteering with NAFA is a rare opportunity to contribute to one of North Queensland's leading arts festivals. You'll get an exclusive peak behind the curtain into event management and the arts industry, to build connections with other arts enthusiasts and give back to your community. There will be opportunities to see shows for free and work closely with artists and industry professionals.

### COMMITMENT TO EQUITY

We acknowledge the Wulgurukaba of Gurambilbarra and Yunbenun, Bindal, Gugu Bahhun and Nywaigi as the Traditional Owners of the land where our festival takes place. We honour their cultures, ancestors, and Elders. We recognise that First Nations people from this land and throughout Australia were the original dancers, poets, singers, musicians and artists.

NAFA values the importance of diversity across cultural heritage, ability, gender, sexuality, and age. We warmly encourage applications from First Nations people and individuals from culturally and linguistically diverse backgrounds. We work hard to embed equity and diversity throughout our organisation and we strive to create a safe and positive working environment for our team. We understand the need for flexible working opportunities, including for those with caring responsibilities.

If this application format isn't accessible for you, please get in touch and let us know what alternative format would suit you best. Upon engagement, we can work with team members with additional needs to consider reasonable workplace adjustments to ensure access needs are met. If you have any questions about accessibility, please contact our team on 0466 707 042 or [info@nafa-tsv.com.au](mailto:info@nafa-tsv.com.au).

## APPLICATION PROCESS

To apply to be a volunteer, please follow the link below to fill out the application form. The application form will only take you 5-10 minutes to complete. **Applications close on 7<sup>th</sup> of August.**

[APPLY HERE](#)

All successful applicants will be contacted via phone for an informal conversation to discuss any questions they have and confirm their engagement as a volunteer.

Unsuccessful applicants will be contacted via email.

## ROLE RESPONSIBILITIES:

- Assist Venue Managers and Front of House team with ushering services, scanning tickets and directing patrons to their seats.
- Welcome festival attendees, assist with directions and answer questions
- Conduct surveys with festival attendees
- Assist with general tasks around festival venues as directed, including re-setting venues, assisting artists and general housekeeping/cleaning.
- Assist Site Manager with final touches to Festival Hub bump in
- Welcome festival attendees, assist with directions and answer questions
- Provide the general public information about performances and schedules
- Distribute festival programs, maps and promotional flyers

## REQUIREMENTS:

- Enthusiasm for performing arts and community events
- Strong communication and interpersonal skills
- Confidence to engage effectively with customers and artists
- Ability to work well in a team and independently
- Flexibility and willingness to take on different roles as needed
- Reliable and punctual
- Must be available to work a minimum of 2 shifts over the duration of the festival
- Some shifts may require physical work and heavy lifting, if this is not suitable for you, please inform us in your application